# FAQS

#### WHEN IS THE PROMOTIONAL PERIOD?

The promotional period commences 12:01AM AEDT Tuesday 22<sup>nd</sup> November 2022 until 11.59pm on Monday 9<sup>th</sup> January 2023.

## HOW OLD DO I HAVE TO BE TO ENTER?

Entrants need to be 18+ to enter.

# DO I NEED TO BE AN AUSTRALIAN RESIDENT TO ENTER THIS PROMOTION?

Yes, this promotion is only open to Australian residents.

## WHERE IS THE PROMOTION RUN?

This promotion will run in participating retailers in Australia (including online) that stocks the Participating Product(s) and displays material advertising this promotion.

## HOW DO I ENTER?

To enter the promotion, consumers must buy one or more participating products from a participating retailer. Using a mobile or web device, visit <u>promo.grainshaker.com.au</u> and follow the prompts to the 'Enter the Draw" competition entry page. Only entrants with proof of purchase can enter the promotional draw.

## WHAT DO I NEED TO ANSWER TO ENTER?

"If you could create a new Grainshaker Vodka, what flavour would it be and why? (in 25 words or less)"

## WHICH PRODUCT(S) CAN I ENTER WITH?

Grainshaker Corn Vodka 40% 700mL; Grainshaker Vodka Mixed Can 6% 330mL (12pack or 24pack); Grainshaker Vodka Sunset Pack 4.8% 330mL (12pack or 24pack); Grainshaker Vodka Pink Grapefruit 4.8% 330mL cans (4pack or single) Grainshaker Vodka Lime and Soda 4.8% 330mL cans (4pack or single) Grainshaker Vodka Passionfruit and Soda 4.8% 330mL cans (4pack or single) Grainshaker Vodka Grape and Soda 6% 330mL cans (4pack or single) Grainshaker Vodka Watermelon & Soda 4.5% 275mL bottle (4pack or single) Grainshaker Vodka Guava & Soda 4.5% 275mL (4pack or single) Grainshaker Vodka Pineapple & Soda 4.5% 275mL (4pack or single)

## SHOULD I KEEP MY RECEIPT/S?

Yes, please keep your receipt. You will be asked to provide it as proof of purchase should you be a prize winner at the end of promotional period prize draw.

## SHOULD I KEEP THE PRODUCT'S PACKAGING?

You do not need to keep the product packaging once you have entered the promotion.

# HOW MANY TIMES CAN I ENTER?

You can enter up to 1 times per day per person during the Promotional Period if the entry meets the following requirements:

- Each entry must be based on a separate Qualifying Transcation
- Each qualifying transaction urchase must be made in a separate transaction per person and a separate original itemised receipt has been issued.
- Each entry is submitted separately in accordance with the Terms & Conditions.

## HOW CAN I TELL IF MY ENTRY HAS BEEN RECEIVED?

Once an entry has successfully been submitted, a pop-up confirmation screen will appear outlining your entry.

# HOW MANY PRIZES ARE THERE?

There are three (3) Major prizes to be won.

## WHAT ARE THE PRIZES?

Each Major prize consists of

- 2 x Adult tickets to the Australian Open Women's Semi Final at Melbourne Park (taking place on 26/01/23);
- a \$1,000 VISA Digital Gift Card

# DO I NEED TO LIVE IN VICTORIA TO WIN THE PRIZE?

No, you do not need to live in Victoria, however you will need to arrange your own travel to Victoria at your own expense to attend the event.

## WHERE CAN I USE MY GIFTCARD AND WHEN DOES IT EXPIRE?

As per conditions of entry. Prizes are not transferable & cannot be converted to cash.

VISA's Digital Gift Card Terms and Conditions apply. These can be read at <u>https://truerewards.com.au/visa-gift-card-terms.</u> The vouchers should be treated like cash and cannot be replaced if lost, stolen, or destroyed.

## WHAT ARE THE TERMS FOR ATTENDING THE AUSTRALIAN OPEN?

Entry to the Australian Open is subject to compliance with the event terms and conditions, available at <u>https://www.tennis.com.au/doc/ao23-ticket-conditions-of-sale-and-entry</u>.

## HOW DO I WIN?

The three (3) most original, suitable and creative entries will be deemed a Major Prize Winner and will be awarded with the Major Prize.

## WHAT HAPPENS IF I WIN?

If deemed a valid winner, you will be notified via telephone and email within one (1) day of judging.

All winners will be notified in writing and will be awarded their prizes via email correspondence in accordance with the timings outlined in the terms & conditions.

#### CAN I WIN MORE THAN ONCE?

No, only 1 x prize per person can be won during the promotional period

#### WHEN WILL I RECEIVE MY PRIZE?

If deemed a valid winner, you will receive your prize via email by 13<sup>th</sup> January 2023.

## WHEN DO I NEED TO CLAIM MY PRIZE BY?

All prizes need to be accepted and claimed prior to the event, taking place on Thursday 26<sup>th</sup> January 2023.

## IS THERE AN UNCLAIMED PRIZE DRAW?

If any of the three prizes are unclaimed, we may, at our discretion, assign the prize to the entry judged the next best entry, conduct a further judging to award the prize.

## WHERE ARE THE TERMS AND CONDITIONS?

You can find these on our website promo.grainshaker.com.au

## WHAT HAPPENS TO MY PERSONAL DETAILS?

Please refer to the privacy policy <u>here</u> for more details.

# WHO CAN I CONTACT ABOUT ANY FURTHER QUESTIONS RELATING TO THE PROMOTION?

You can contact us on <u>support@summerofgrainshaker.com</u> with any questions you may have. We will aim to respond to your question within two business days.